Junior Project Manager/ Agile Scrum Master

Who We Are?

OneLook Systems is a vibrant, fast-growing SaaS company headquartered in Cork, Ireland.

Being part of OneLook Systems means being part of creating, building and influencing the future of our global client base. We are looking for the people who are:

• Motivated by open ended problems
• Passionate about reshaping the future
• Driven by embracing the unknown

The cloud-based software system designed by OneLook Systems provides operational risk solutions to the most recognisable companies in the world including; Google, Diageo, GSK, Mars, Nestle, Johnson & Johnson, Heineken and many more.

What are we looking for?

• We need someone who has strong independent logic thinking and good understanding of client management concepts.
• We need someone who is enthusiastic about learning and following the best practices to deliver high quality project outcomes.
• We need someone who is highly collaborative, open and has a strong interest in new and emerging technologies.
• We need someone who is passionate about Customer Success and Continuous Improvement.

Roles and responsibilities

• Guide and manage customers during project implementations.
• Analysis customer requirements and actively work towards solving their problems.
• Build a positive relationship with clients. Manage the client account on a day to day basis.
• Identify and implement process improvement to drive project delivery.
• Gather and analyse metrics that can be used to improve client engagements.
• Provide client support and product training.
• Present new products and features to assist clients overcome organisational troubles.
Key Attributes and Qualifications:

- Excellent communication, problem solving and analytical skills.
- Ability to travel internationally.
- Rapidly adapt and respond to changes.
- A genuine desire to help people get the most out of software.

Experience and Education:

- 2 years’ experience as a project manager or Scrum master
- Third Level Master/Degree in Global business, Commerce, Business Information Systems or I.T
- Certified Associate in Project Management Or PMI Agile Certified Practitioner
- Proficient in JIRA nice to have.

Benefits:

- Training and development to help you progress your career.
- A Career track with a company that is rapidly expanding.
- Competitive salary and bonus opportunities.
- Regular team building and staff outing events.
- Flexible working hours.
- Fun work environment where your creative star can shine.

Most importantly the person we are looking for must enjoy working as part of a team in a fun, pet friendly environment which places its highest value on being the software company people love to work with and for!